

Provider search & cost transparency

Giving members a place to go to shop online for health care



A UnitedHealthcare Company

Bringing together
provider search
with quality ratings



FIND UnitedHealth Network physicians and facilities



SEARCH by provider name, types of treatment or specific conditions



VIEW Premium designation quality ratings and star reviews by patients

AND

Cost transparency
& comparison tools



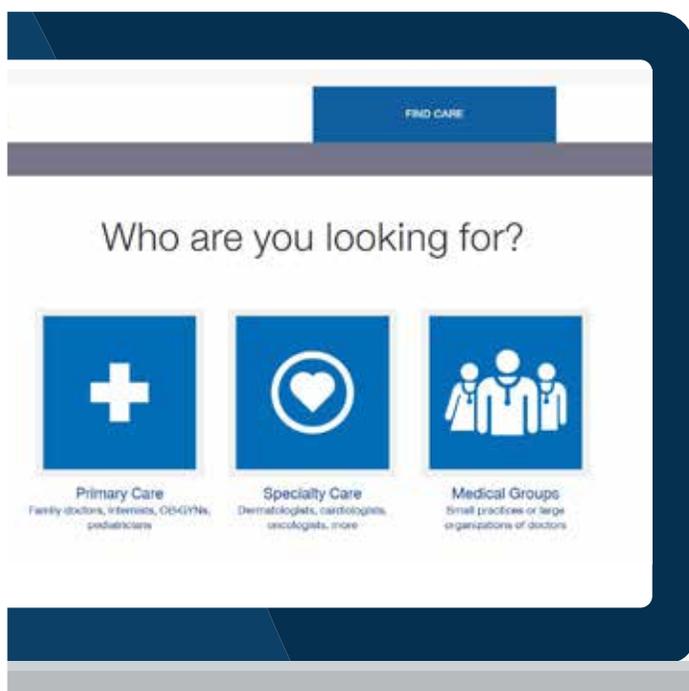
Our estimates use actual contracted rates to **show true cost of care**



Results are personalized based on member's deductible, co-pays, etc.



See the total cost of treatment and **what to expect from start to finish**



to give members the
next generation
consumer experience

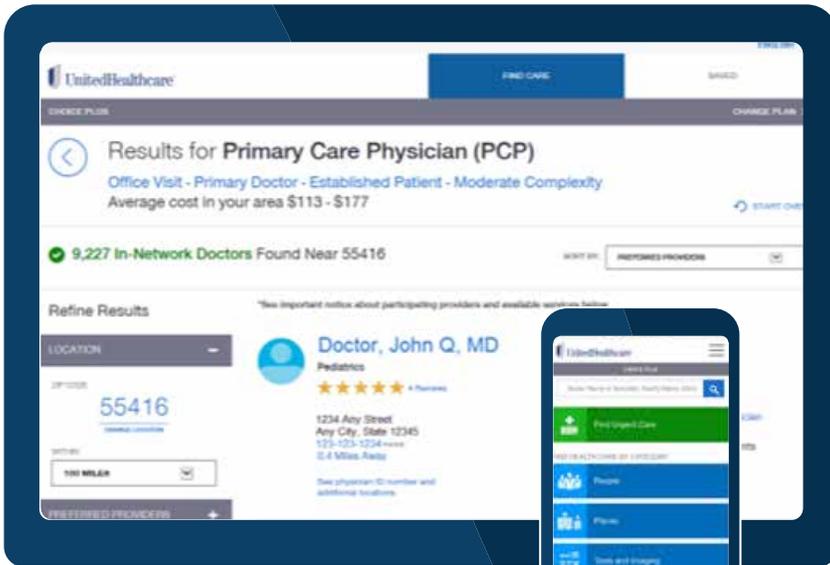
Your health plan members become health care consumers when:

They can see how the choices they make affect their health care costs

They can compare how doctors rate for quality, including patient reviews

They can get information when and how they want – at home or on the go

They begin to actively “shop” for care



DID YOU KNOW

Members who compare costs before receiving care **pay 36% less**



Members are **twice as likely** to compare costs when they're part of provider search tools

Your members will:



Have an easier way to find the information they need



They're less likely to call customer service for help



And more likely to choose quality providers who charge less for their services



That leads to lower costs and more satisfied customers



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